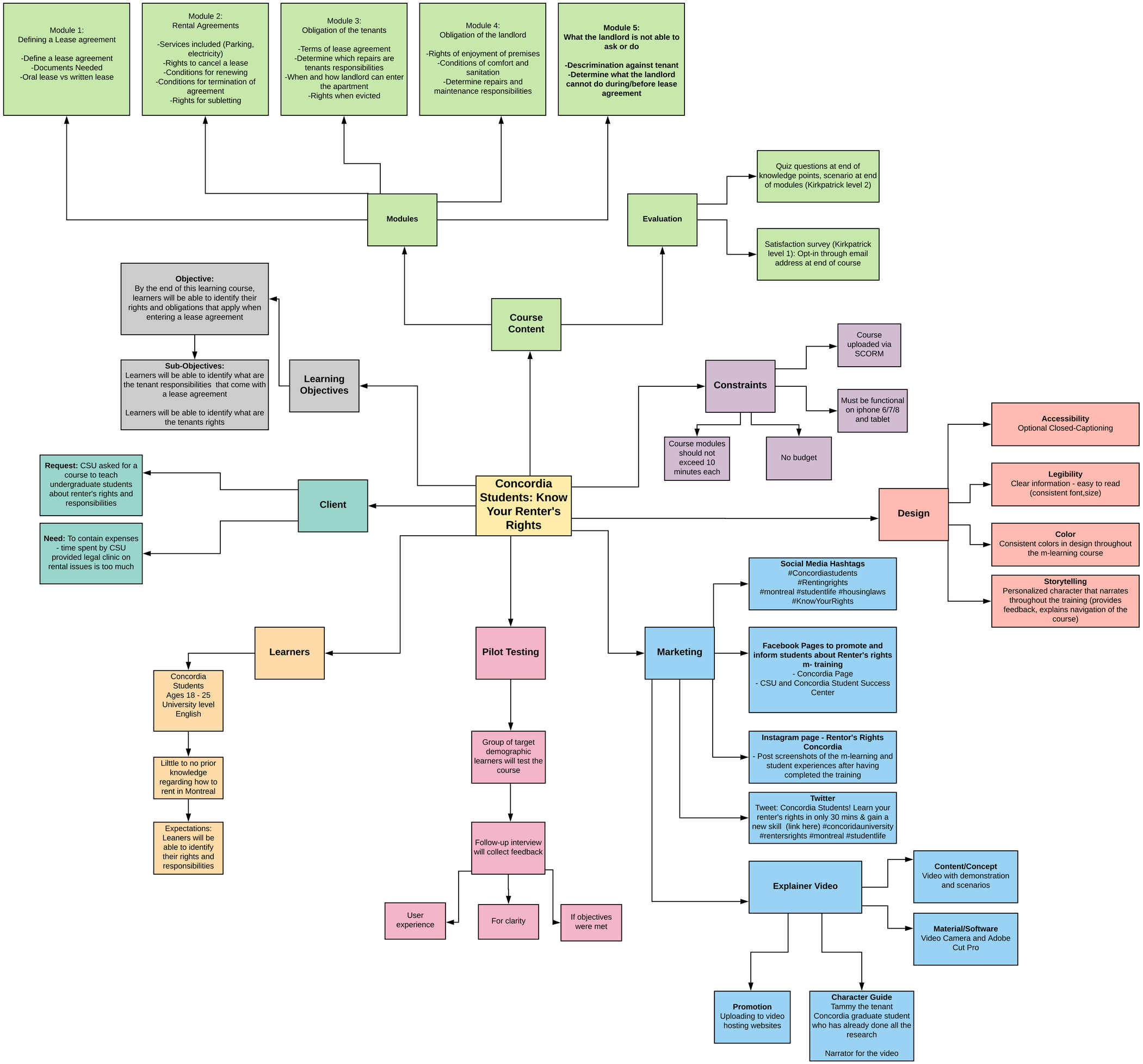
Module 1:
Defining a Lease agreement
-Define a lease agreement
-Documents Needed
-Oral lease vs written lease
Module 2:
Rental Agreements
-Services included (Parking, electricity)
-Rights to cancel a lease
-Conditions for renewing
-Conditions for termination of agreement
-Rights for subletting
Module 3:
Obligation of the tenants
-Terms of lease agreement
-Determine which repairs are tenants responsibilities
-When and how landlord can enter the apartment
-Rights when evicted
Module 4:
Obligation of the landlord
-Rights of enjoyment of premises
-Conditions of comfort and sanitation
-Determine repairs and maintenance responsibilities
Module 5:
What the landlord is not able to ask or do
-Descrimination against tenant
-Determine what the landlord cannot do during/before lease agreement
Modules
Evaluation
Quiz questions at end of knowledge points, scenario at end of modules (Kirkpatrick level 2)
Satisfaction survey (Kirkpatrick level 1): Opt-in through email address at end of course
Course Content
Objective:
By the end of this learning course, learners will be able to identify their rights and obligations that apply when entering a lease agreement
Sub-Objectives:
Learners will be able to identify what are the tenant responsibilities that come with a lease agreement
Learners will be able to identify what are the tenants rights
Learning Objectives
Constraints
Course uploaded via SCORM
Must be functional on iphone 6/7/8 and tablet
Course modules should not exceed 10 minutes each
No budget
Concordia Students: Know Your Renter's Rights
Client
Request: CSU asked for a course to teach undergraduate students about renter's rights and responsibilities
Need: To contain expenses - time spent by CSU provided legal clinic on rental issues is too much
Design
Accessibility
Optional Closed-Captioning
Legibility
Clear information - easy to read (consistent font,size)
Color
Consistent colors in design throughout the m-learning course
Storytelling
Personalized character that narrates throughout the training (provides feedback, explains navigation of the course)
Learners
Concordia Students
Ages 18 - 25
University level English
Lilttle to no prior knowledge regarding how to rent in Montreal
Expectations: Leaners will be able to identify their rights and responsibilities
Pilot Testing
Group of target demographic learners will test the course
Follow-up interview will collect feedback
User experience
For clarity
If objectives were met
Marketing
Social Media Hashtags
#Concordiastudents
#Rentingrights
#montreal #studentlife #housinglaws
#KnowYourRights
Facebook Pages to promote and inform students about Renter's rights m- training
- Concordia Page
- CSU and Concordia Student Success Center
Instagram page - Rentor's Rights Concordia
- Post screenshots of the m-learning and student experiences after having completed the training
Twitter
Tweet: Concordia Students! Learn your renter's rights in only 30 mins & gain a new skill (link here) #concoridauniversity #rentersrights #montreal #studentlife
Explainer Video
Content/Concept
Video with demonstration and scenarios
Material/Software
Video Camera and Adobe Cut Pro
Promotion
Uploading to video hosting websites
Character Guide
Tammy the tenant
Concordia graduate student who has already done all the research
Narrator for the video